RFP for the State of Delaware's Request for Proposal for Pharmacy Benefit Management Services OMB1500-PharmBenft

Mandatory Pre-Bid Conference Call

August 12, 2015, 1:30 p.m. EST

The following will document additional information that was presented during the call that is not specifically in the RFP document or Addendum #1.

Questions and Answers (Q&A)

- 1. Additional claims data and eligibility census will not be provided.
- 2. Please present your questions in a Word document with a table formateed with three columns for the RFP's question number and page, topic or copy of the question, and your question.

Technology Requirements

- 3. The requirements were not in place five years ago when the PBM services went out to bid. The incumbent will be bound by the same requirements if awarded a contract under this RFP.
- 4. The additional information presented in Addendum #1 act as footnotes to supplement the Terms and Conditions form.
- 5. Regarding requirement #5.a.i., Ten Character Password Please be sure to read the referenced policy. If your organization currently meets this requirement, confirm such in your response. If your organization will be implementing the ten character requirement by the contract effective date of July 1, 2016, please describe in detail the process and timeline. If your organization has security measures that you believe are similar and in compliance with the intent of the policy, please describe in detail for review and consideration by the State's Department of Technology and Information (DTI).
- 6. Regarding the *Terms and Conditions* form, Appendix K, and the terms in the Technology section, pages 70 74, the responses will be reviewed by DTI and an opportunity to respond to any exceptions will be given. Therefore, the bidder and the SEBC will have reached an agreement on these requirements before an award is made. Signature by the winning bidder will be required at that time, though a bidder is welcome to sign the form when submitted as part of their bid response.